



FUWA K HITCH (AUSTRALIA) PTY LTD

MELBOURNE - BRISBANE - PERTH

WARRANTY CLAIM FORM

****This Form must be completed, prior to any warranty claim can be assessed****

Claim No:

Date:

Please circle which Product this Claim is for:

Air Suspension	AS	Landing Legs	LL	King Pin	KP	Spare Parts Claim	SP
Mech. Suspension	MS	5 th Wheel	FW	Ball Race	BR		
Axle	TA						

Vehicle Owner: Phone:
 Address:

Repairer: Phone:
 Address: Claim No:

Date in Service:	Date of failure:
Date part invoiced (for SP only):	Original Invoice Number:
OEM/Make & Model:	KM/Hours at the time of failure:
Chassis/Vin Number:	Date of repair:
Vehicle Application:	Rego:

Failed product details:

Model:	Part Number:
1 st Serial Number:	2 nd Serial Number:
3 rd Serial Number:	4 th Serial Number:

Nature of Complaint: (Please note all information which will help to rectify the failure – photos are extremely helpful and may be requested).

Description of Repair (Please adhere to the manufacturer's manuals and procedures – list parts used on a separate sheet)

**PLEASE KEEP FAILED PARTS UNDER COVER UNTIL THE CLAIM IS RESOLVED – THEY MAY BE REQUESTED FOR INSPECTION.
DO NOT SEND ANY FAILED PARTS BACK TO FUWA K HITCH WITH OUT AN R.G.O. !**

Total Hrs of Labour (as per LGL's): \$/HR:

CLAIM DECISION: ACCEPTED DENIED POLICY

Refer to Warranty Report: (only issued for denied / policy claims or on request)

Parts supplied (FOC) Invoice No. B-Transfer: Credit Note: Cheque No

Parts \$: Labour \$: Other \$: Failure Code:

Reviewed by: Date Claim closed:

Upon completion of this Form, please fax or post it to:

FKH MELBOURNE
 13-21 BLISS COURT
 DERRIMUT VIC 3030
 FAX: 03 9369 0100

Job No: _____ P/O No: _____

Acct No: _____ GRN No: _____