



FUWA K HITCH (AUSTRALIA) PTY LTD

WARRANTY CLAIM FORM

****This Form must be completed in full, prior to any warranty claim can be assessed****

Date:	FKH Claim No:
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Please select which FKH Product this Claim is for.	Trailer Axle	TA <input type="checkbox"/>	5 th Wheel	FW <input type="checkbox"/>	Air Suspension	AS <input type="checkbox"/>	Landing Legs	LL <input type="checkbox"/>
	King Pin	KP <input type="checkbox"/>	Ball Race	BR <input type="checkbox"/>	Mech. Suspension	MS <input type="checkbox"/>	Spare Parts Claim	SP <input type="checkbox"/>

Vehicle Owner:	Phone:
Address:	e-mail:

Repairer:	Phone:
Address:	e-mail:

Date in Service:		Date of Failure:	
OEM:	Model:	At the time of Failure, KM:	Hours:
Chassis/Vin No:		Date of repair:	
Registration No:	Fleet #:	Invoice Number:	
Vehicle Application:		EBS fitted:	Yes <input type="checkbox"/> No <input type="checkbox"/>
Trailer Type:		Nature of Operation: On Road <input type="checkbox"/> Off Road <input type="checkbox"/>	

Failed product details (axle serial numbers must be listed): *{ On Road – Vehicle used on sealed roads (Asphalt and Concrete) more than 75% of their usage }*

Component Model:	Part Number:
1 st Serial Number:	2 nd Serial Number:
3 rd Serial Number:	4 th Serial Number:

Description of Complaint:

SUPPORT INFORMATION MUST BE SUBMITTED: The following information is required to process warranty claims, EBS data in “TSO” format (ODR Download), Service History, Trailer Drawing, Photo’s of component in place, Photo’s of trailer & combination.

Description of Repair: (Please follow the manufacturer’s manuals and procedures – list parts used on a separate sheet)

Warranty Parts MUST be sent back to the nearest FUWA K-Hitch Branch for inspection.

Total hrs. of Labour (as per LGL’s):		\$/hr:	
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CLAIM DECISION: **ACCEPTED** **DENIED** **POLICY**

Refer to Warranty Report: (only issued for denied / policy claims or on request)

Parts supplied (FOC) Invoice No. B-Transfer: Credit Note: Cheque No.

Parts \$: Labour \$: Other \$: Failure Code:

Reviewed by: Date Claim closed:

Upon completion of this form, please e-mail FUWA K-Hitch with all supporting information:

warranty@khitch.com.au